DATE: October 1, 2020

TO: All Potential Proposers

FROM: Lauren Jaber
Senior Buyer, Technology Procurement
301-985-7415

And

Alicia Klein
Director, Technology Procurement
301-985-7223

RE: RFP # 91826 – TCPA/DNC Compliance Solution Addendum #1 dated 10/1/2020

The following amends the above-referenced RFP documents. Receipt of this addendum is to be acknowledged by completing the enclosed "Acknowledgement of Receipt of Addenda Form” and including it in the Technical Proposal.

Questions from Potential Proposing Firms:

1. Whether companies from Outside USA can apply for this? (like, from India or Canada)

   **UMGC Response**
   Firms that can meet all of the requirements, including the contractual requirements, provided in the RFP are invited to propose. Pursuant to Paragraph L. Certification of Corporate Registration and Tax Payment, of Appendix A, Bid/Proposal Affidavit, on page 28 of the RFP document, firms are to certify corporation registration and tax payment with the Maryland State Department of Assessments and Taxation.

2. Whether we need to come over there for meetings?

   **UMGC Response**
   Demonstration Sessions with shortlisted vendors will be conducted virtually via Zoom and in accordance with the Section III. Article 2. Technical Evaluation Process, paragraph 3. Demonstration Sessions on pages 15-16 of the RFP document.
3. **Can we perform the tasks (related to RFP) outside USA? (like, from India or Canada)**

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<tr>
<th>UMGC Response</th>
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<td>See the response to Question 1. Firms that can meet all of the requirements, including the contractual requirements, provided in the RFP are invited to propose. The awarded firm will have the ability to provide a Solution that meets all of the requirements, including professional services to implement the Solution and technical support during UMGC's normal business hours, Monday – Friday 8am - 6pm Eastern Time.</td>
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4. **Can we submit the proposals via email?**

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<td>Technical Proposals are to be submitted to the Box address in accordance with Section I. General Information; paragraph 5. Proposal Closing Date/Due Date and Time on pages 5-6 of the RFP document.</td>
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5. **Are you looking for a single vendor to provide a single solution or would you be open to multiple vendors handling individual components of the broader project?**

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| In accordance with Section I. General Information; paragraph 1. Summary on page 4 of the RFP document:  

"UMGC intends to make a single award to one Proposer who can provide all of the requested solution and services; however, UMGC may consider subcontracting or teaming arrangements." |
ACKNOWLEDGEMENT OF RECEIPT OF ADDENDA FORM

Solicitation: UMGC RFP #91826 – TCPA and DNC Compliance Solution

TECHNICAL PROPOSAL DUE DATE: Wednesday, October 7, 2020 at 2:00 PM ET

NAME OF PROPOSER: ____________________________________________________________

ACKNOWLEDGEMENT OF RECEIPT OF ADDENDA

The undersigned, hereby acknowledges the receipt of the following addenda:

Addendum No. ___1___ dated 10/1/2020
Addendum No. ______ dated _______
Addendum No. ______ dated _______
Addendum No. ______ dated _______
Addendum No. ______ dated _______
Addendum No. ______ dated _______

____________________________________
Signature

____________________________________
Name Printed

____________________________________
Title